

Tally operations taking over Real Asset Co. accounts

Dear Real Asset Co. customer,

In June 2019, our parent entity launched its gold currency and smartphone banking app under the new business name of Tally. This has now been live for 18 months and thus we are transitioning all remaining Real Asset Co. customers on to the Tally technology platform.

With Tally you still hold physical gold (1 tally[®] = 1 milligram of gold) but the Tally app and Mastercard debit card means your physical gold can be used as money via a Tally bank account. This gives you much greater utility of your asset and we hope, a much better user experience. Please be aware that along with these added advantages, the Tally platform applies a different charging structure and this will be applied to your gold holdings from the 1st of March 2021.

Your Tally account sees you hold investment grade physical gold, just like you did with your Real Asset Co. online account, but your asset can now be used like cash savings in any other bank account, but without all the banking system risk and devaluation by inflation. (Please note you are no longer able to access your account information through the website: www.therealasset.co.uk)

If you are unable to download the Tally banking app or you would rather keep in touch by phone and email, please contact us at support@tallymoney.com to find out your current balance at any time or to request monthly statements to be sent to you.

TallyMoney Ltd is the UK-incorporated parent company of The Real Asset Co. Limited (Real Asset Co.) and you will be a direct customer of TallyMoney Ltd and subject to TallyMoney Ltd's terms and conditions (to view please click <https://www.tallymoney.com/terms-conditions>).

We will be keeping all storage fees and transaction costs at the Real Asset Co. pricing structure until the end of February 2021. Tally has a single monthly account keeping fee that will apply of 1%p.a. of the balance calculated daily and charged monthly, that covers all transactions, card fees, storage, security and operational costs. This will be deducted each month directly from your Tally balance.

With Tally's banking platform, there is no need to keep a fiat currency balance and with the increasing costs of holding fiat currency (another good reason to use tally[®] as your primary money) there will be a £2 per month charge from 1st March 2021 on any legacy cash balance that you may have. Please contact us if you would like to exchange your fiat currency into tally[®] or if you would like us to transfer your fiat money to your fiat-based bank account. Please note that a withdrawal fee of £2 will apply per fiat currency transfer to a fiat-based bank account.

Thank you for being a long-standing customer of The Real Asset Co. We look forward to continuing to provide you with a safe and secure way of holding and accessing your physical asset. Please contact us if you have any questions or you would like to discuss any of the above.

Best regards,

Support at Team Tally

1st February 2021